

**London Borough of Sutton**  
**Parking Services**  
**Annual Parking Data Report – 2021/22**



**Penalty Charge Notices issued**

	2017/18			2018/19			2019/20			2020/21			2021/22		
	Off Street	Off Street	Off Street	Off Street	Off Street	Total	Off Street	On Street	Total	Off Street	On Street	Total	Off Street	On Street	Total
Number of Higher Level PCN's issued	320	19,520	19,840	261	22,853	23,114	361	23,484	23,845	227	20,886	21,113	349	29,836	30,185
Number of Lower Level PCN's issued	1,712	3,452	5,164	2,524	3,592	6,116	2,969	3,913	6,882	2,258	2,630	4,888	3,204	2,450	5,654
Number of Bus Lane PCN's issued	0	1,750	1,750	0	1,279	1,279	0	950	950	0	432	432	0	557	557
Number of Moving Traffic PCN's issued	0	2,691	2,691	0	6,514	6,514	0	14,076	14,076	0	21,664	21,664	0	16,690	16,690
<b>TOTAL PCN's Issued</b>	<b>2,032</b>	<b>27,413</b>	<b>29,445</b>	<b>2,785</b>	<b>34,238</b>	<b>37,023</b>	<b>3,330</b>	<b>42,423</b>	<b>45,753</b>	<b>2,485</b>	<b>45,612</b>	<b>48,097</b>	<b>3,553</b>	<b>49,533</b>	<b>53,086</b>

**Penalty Charge Notices Paid**

	2017/18			2018/19			2019/20			2020/21			2021/22		
	Off Street	On Street	Total	Off Street	On Street	Total	Off Street	On Street	Total	Off Street	On Street	Total	Off Street	On Street	Total
Number of PCN's Paid	1,677	21,995	23,672	2,027	28,788	30,815	2,504	36,086	38,590	1,917	36,006	37,923	2,668	39,629	42,297
Number of PCN's paid at Discount	1,370	17,537	18,907	1,659	22,790	24,449	2,109	29,302	31,411	1,628	30,754	32,382	2,244	33,629	35,873

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**Appeals and Cancellations**

	2017/18			2018/19			2019/20			2020/21			2021/22		
	Off Street	On Street	Total	Off Street	On Street	Total	Off Street	On Street	Total	Off Street	On Street	Total	Off Street	On Street	Total
Number PCNs where an informal challenge was received	671	5,315	5,986	793	4,624	5,417	1,098	5,930	7,028	637	4,099	4,736	890	5,374	6,264
Number of PCNs cancelled as a result of informal challenge	205	1,058	1,263	439	764	1,203	633	742	1,375	328	857	1,185	493	1,142	1,635
Number PCNs where a formal representation was received (including transfer of liability)	81	2,015	2,096	74	2,734	2,808	105	4,363	4,468	71	6,184	6,255	89	4,694	4,783
Number of PCNs cancelled as a result of formal representation	16	251	267	15	286	301	29	535	564	19	1,189	1,208	24	1,082	1,106

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**London Tribunals Statistics**

Source: <http://www.londontribunals.gov.uk/about/annual-reports-and-appeal-statistics>

<b>Decision</b>	<b>2017/18</b>	<b>%</b>	<b>2018/19</b>	<b>%</b>	<b>2019/20</b>	<b>%</b>	<b>2020/21</b>	<b>%</b>	<b>2021/22</b>	<b>%</b>
<i>Allowed</i>	17	14%	25	19%	27	15%	37	26%	27	16%
<i>Not Contested</i>	16	13%	7	5%	15	9%	23	16%	26	16%
<i>Refused</i>	87	73%	99	76%	134	76%	82	58%	111	68%
<b>Total Decisions</b>	<b>120</b>	<b>100%</b>	<b>131</b>	<b>100%</b>	<b>176</b>	<b>100%</b>	<b>142</b>	<b>100%</b>	<b>164</b>	<b>100%</b>

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**On Street Parking Financial Data**

<b>Expenditure</b>	<b>2013/14</b>	<b>2014/15</b>	<b>2015/16</b>	<b>2016/17</b>	<b>2017/18</b>	<b>2018/19</b>	<b>2019/20</b>	<b>2020/21</b>	<b>2021/22</b>
Employees	440,078	535,858	482,548	474,695	453,602	643,829	573,172	590,893	633,800
Premises	117,879	112,377	114,287	97,506	114,429	175,364	196,871	324,199	182,647
Transport	63,073	62,899	11,378	7,294	6,590	7,238	8,174	5,943	5,694
Supplies and Services	119,860	139,084	87,620	51,557	86,049	116,814	199,845	176,566	154,861
Third Party Payments	938,719	949,542	1,076,282	1,134,209	1,173,849	1,236,939	1,210,251	1,455,172	1,786,689
Support Costs	102,600	101,799	92,000	92,000	94,000	97,000	97,000	97,000	110,562
<b>TOTAL</b>	<b>1,782,209</b>	<b>1,901,559</b>	<b>1,864,115</b>	<b>1,857,261</b>	<b>1,928,519</b>	<b>2,277,174</b>	<b>2,285,313</b>	<b>2,649,773</b>	<b>2,874,253</b>

<b>Income</b>	<b>2013/14</b>	<b>2014/15</b>	<b>2015/16</b>	<b>2016/17</b>	<b>2017/18</b>	<b>2018/19</b>	<b>2019/20</b>	<b>2020/21</b>	<b>2021/22</b>
Penalty Charge Notices	1,617,723	1,440,118	1,041,685	1,235,485	1,578,979	2,094,805	2,611,893	2,552,217	2,875,079
Pay and Display Tickets	533,789	515,429	651,531	579,270	583,526	538,752	473,919	265,114	496,248
Residents/Visitor Parking	185,816	201,998	225,072	217,698	234,168	234,472	276,841	260,120	495,814
Other	21,631	36,689	56,013	89,057	95,852	90,707	100,522	80,913	109,559
<b>TOTAL</b>	<b>2,358,959</b>	<b>2,194,234</b>	<b>1,974,301</b>	<b>2,121,510</b>	<b>2,492,525</b>	<b>2,964,717</b>	<b>3,463,175</b>	<b>3,158,364</b>	<b>3,976,701</b>

<b>Net (Surplus)/Deficit</b>	<b>-576,750</b>	<b>-292,675</b>	<b>-110,186</b>	<b>-264,249</b>	<b>-564,006</b>	<b>-687,543</b>	<b>-1,177,862</b>	<b>-508,591</b>	<b>-1,102,448</b>
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<b>Application of Surplus</b>	<b>2013/14</b>	<b>2014/15</b>	<b>2015/16</b>	<b>2016/17</b>	<b>2017/18</b>	<b>2018/19</b>	<b>2019/20</b>	<b>2020/21</b>	<b>2021/22</b>
Repayment to General Fund	576,750	20,280	0	0	0	0	0	0	0
Contribution to the costs of the provision and maintenance for on/off street parking	0	272,395	110,186	264,249	564,006	687,543	1,177,862	508,591	1,102,448
<b>TOTAL</b>	<b>576,750</b>	<b>292,675</b>	<b>110,186</b>	<b>264,249</b>	<b>564,006</b>	<b>687,543</b>	<b>1,177,862</b>	<b>508,591</b>	<b>1,102,448</b>

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Approximate number of Controlled On Street Bays (Permit/Pay and Display) = 3,100

**Off Street Parking Income Financial Data**

Income Type	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22
Car Parking Fees and Charges	-2,074,292	-1,940,848	-2,002,324	-2,002,521	-1,838,481	-1,841,713	-1,794,968	-777,637	-1,597,726
Season Tickets	-454,823	-402,346	-484,717	-525,579	-503,868	-423,174	-410,516	-299,721	-311,966
Other Income	-3,282	-2,353	-2,936	-1,866	-297	-22,664	-5,622	-1,052	-230
<b>TOTAL</b>	<b>-2,532,397</b>	<b>-2,345,547</b>	<b>-2,489,977</b>	<b>-2,529,966</b>	<b>-2,342,646</b>	<b>-2,287,551</b>	<b>-2,211,106</b>	<b>-1,078,410</b>	<b>-1,909,922</b>

**Off Street Car Parks Information**

Car Park	Address	Total Spaces	Operational Hours	
			Monday to Saturday	Sunday
Times Square MSCP	Throwley Way, Sutton SM1 4BG	821	07:00am to 20:30pm	09:30 to 18:00pm
Gibson Road MSCP	Gibson Road, Sutton SM1 2RF	920	06:00am to 23:30pm	09:30 to 18:00pm
Stone Place	Yoga Way, Worcester Park KT4 8DX	206	8:00am to 22:00pm	
Kingsway Road	Cheam SM3 8SL	83		
Cheam Library	Cheam SM3 8QH	81		
Carshalton High Street	High Street, Carshalton SM5 3AP	93		
The Square	Carshalton SM5 3BN	14		
Public Hall	Wallington SM6 9AY	82		
Melbourne Road	Wallington SM6 8SF	41		
Shotfield	Wallington SM6 0QN	59		
Wallington Library	Shotfield Road, Wallington SM6 0QN	106		
	<b>Total Spaces</b>	<b>2506</b>		